



Lifeworks Charity Limited

**Equality, Diversity, Inclusion & Belonging Policy
V1.1
September 2023**

Notice to staff using a paper copy of this guidance, the intranet holds the most recent version of this guidance. Staff must ensure they are using the most recent guidance.

Author: Head of People & Culture

Reader Information

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| Title | Equality, Diversity, Inclusion & Belonging Policy V1.1 |
| Document purpose/summary | To provide guidance and support on equality, diversity, inclusion & equity and how the Charity supports this. |
| Owner | Head of People & Culture |
| Policy Department | HR |
| Ratification date | September 2023 |
| Review date and frequency | Annually, or earlier if there is a change in evidence |
| Consultation process | SLT, Managers |
| Ratified by | Board of Trustees |
| Target audience | All Lifeworks Staff, job applicants & service users |
| Circulation | Electronic: Breathe HR Written: Upon request to the Policies Administrator Please contact the Policy Administrator if you require this document in an alternative format. |
| Equality analysis checklist completed | Yes |
| References/sources of information | CIPD, Equality Act 2010, GDPR & Data Protection 1998 |
| Associated documentation/cross referenced policies | Recruitment & Selection Policy Grievance Policy Disciplinary Policy Bullying & Harassment Policy Dignity at Work Policy This list is not exhaustive. |
| Supersedes document | Equality, Diversity, Inclusion & Equity Policy v1 |

Executive approval is subject to the understanding that the policy owner has followed the organisation process for policy ratification.

Document review history

| Version no. | Type of Change: Major, minor, none or taken out of use | Date | Author of change | Description of change |
|-------------|--|---------------|----------------------------|--|
| 2 | Update | December 2018 | HR Manager | Re-write of policy |
| 3 | Update | March 2020 | HR Manager | Updated with recommendations from PCC following College Safeguarding Audit |
| 1 | Rewrite of policy | August 2022 | Head of People and Culture | Rewrite & rename of policy |
| 1.1 | Minor update | March 2023 | Head of P&C | Remove equity and replace with belonging. Update policy title. |
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1 Introduction

1.1 Lifeworks is an equal opportunities employer.

We are committed to equality of opportunity and to providing a service and following practices which are free from unfair and unlawful discrimination.

The terms equality, inclusion, diversity and equity are at the heart of this policy. 'Equality' means ensuring everyone has the same opportunities to fulfil their potential free from discrimination. 'Inclusion' means ensuring everyone feels comfortable to be themselves at work and feels the worth of their contribution. 'Diversity' means the celebration of individual differences amongst the workforce. 'Equity' means recognising barriers and that some groups are more advantaged than others, and putting measures in place to eliminate these barriers, ensuring equal opportunities for all. We will actively support diversity, equity and inclusion and ensure that our workforce is valued and treated with dignity and respect. We want to encourage everyone in our business to reach their potential.

We value people as individuals with diverse opinions, cultures, lifestyles and circumstances. This policy covers all employees, officers, consultants, contractors, volunteers, casual workers and agency workers and it applies to all areas of employment including recruitment, selection, training, deployment, career development, and promotion. These areas are monitored, and policies and practices are amended if necessary to ensure that no unfair or unlawful discrimination, intentional, unintentional, direct or indirect, overt or latent exists.

All managers must set an appropriate standard of behaviour, lead by example and ensure that those they manage adhere to the policy and promote our aims and objectives with regard to equal opportunities. Managers will be given appropriate training on equal opportunities awareness and equal opportunities recruitment and selection best practice.

2 Purpose

The aim of this policy is to ensure that no person receives less favourable treatment on the grounds of age, disability, gender reassignment, marriage and civil partnership, pregnancy or maternity, race, religion or belief, sex or sexual orientation, or is disadvantaged by conditions or requirements which cannot be shown to be relevant to performance. It seeks also to ensure that no person is victimised or subjected to any form of bullying or harassment.

3 Scope

3.1 All employees, workers or self-employed contractors whether part time, full time or temporary, will be treated fairly and with respect. Selection for employment, promotion, training, or any other benefit will be on the basis of aptitude and ability.

All employees will be helped and encouraged to develop their full potential and the talents and resources of the workforce will be fully utilised to maximise the efficiency of the Charity.

Equality of opportunity, valuing diversity and compliance with the law is to the benefit of all individuals in our Charity as it seeks to develop the skills and abilities of its people. While specific responsibility for eliminating discrimination and providing equality of opportunity lies with managers and supervisors, individuals at all levels have a responsibility to treat others with dignity and respect. The personal commitment of everyone to this policy and application of its principles are essential to eliminate discrimination and provide equality and equity throughout the Charity.

Staff are invited to comment on this policy and suggest ways in which it might be improved by contacting the Head of HR.

Breaches of this policy will be dealt with in accordance with our Disciplinary Procedure. Serious cases of discrimination may amount to gross misconduct resulting in dismissal without notice.

If you believe that you have suffered discrimination, you can raise the matter through our Grievance Procedure or through our Bullying & Harassment Policy as appropriate.

4 Responsibilities

4.1 Our commitment as an employer

The Charity is committed to:

- creating an environment in which individual differences and the contributions of our staff are recognised and valued
- everyone is entitled to a working environment that promotes dignity and respect to all. No form of intimidation, bullying or harassment will be tolerated
- providing training, development and progression opportunities to all staff
- understanding equality and inclusion in the workplace is good management practice and makes sound business sense
- reviewing all our employment practices and procedures to ensure fairness and inclusion for all
- taking steps to ensure equity amongst our workforce such as ensuring that our vacancies are advertised to a diverse range of potential candidates and, where relevant, to particular groups that have been identified as disadvantaged or underrepresented in our Charity, taking positive action to recruit disabled people and ensuring there are no unlawful barriers to accessing our employment opportunities, training, progression opportunities, benefits and facilities
- diversity in our workforce will be regularly monitored to ensure equal opportunities throughout the Charity. Where appropriate, measures will be taken to identify and remove unnecessary obstacles and to meet the special needs of disadvantaged or underrepresented groups
- monitoring and reviewing this policy annually.

4.2 Our commitment as a service provider

The Charity is committed to:

- providing services to which all service users are entitled regardless of age, disability, gender reassignment, marriage and civil partnership, pregnancy or maternity, race, religion or belief, sex or sexual orientation
- making sure our services are delivered equally and meet the diverse needs of our service users
- taking steps to ensure equity amongst our service users such as removing any unlawful obstacles to accessing our services or facilities. Where appropriate, measures will be taken to identify and remove unnecessary barriers and to meet the special needs of disadvantaged or underrepresented groups
- fully supporting this policy by senior management
- monitoring and reviewing this policy annually
- having clear procedures that enable our service users, candidates for jobs and employees to raise a grievance or make a complaint if they feel they have been unfairly treated.

5 Equal opportunity policy statements

5.1 Age

We will:

- ensure that people of all ages are treated with respect and dignity
- ensure that people are given equal access to our employment, training, development and promotion opportunities and
- challenge discriminatory assumptions about younger and older people.

5.2 Disability

We will:

- provide any reasonable adjustments to ensure disabled people have access to our services and employment opportunities. If we feel that a particular adjustment would not be reasonable, we will discuss this with you and try to find an alternative solution where possible
- challenge discriminatory assumptions about disabled people and seek to continue to improve access to information by ensuring availability of loop systems, braille facilities, alternative formatting and sign language interpretation
- If you are disabled or become disabled, we encourage you to tell us about your condition so that we can support you as appropriate
- We will keep the physical features of our premises under review to consider whether they might place anyone with a disability at a substantial disadvantage. Where necessary, we will take reasonable steps to improve access.

5.3 Race

We will:

- challenge racism wherever it occurs
- respond swiftly and sensitively to racist incidents and
- actively promote race equality and inclusion in the Charity
- take positive action to redress the negative effects of discrimination against everyone
- offer equal access for everyone to representation, services, employment, training and pay and encourage other organisations to do the same.

5.4 Gender

We will:

- challenge discriminatory assumptions about gender
- take positive action to redress the negative effects of discrimination against everyone
- offer equal access for everyone to representation, services, employment, training and pay and encourage other organisations to do the same and
- provide support to prevent discrimination against transgender people who have or who are about to undergo gender reassignment.

5.5 Sexual orientation

We will:

- ensure that we take account of the needs of everyone, including the LGBTQ+ communities
- promote positive images of the LGBTQ+ communities
- challenge discriminatory assumptions about the LGBTQ+ communities
- take positive action to redress the negative effects of discrimination against everyone and
- offer equal access for everyone to representation, services, employment, training and pay and encourage other organisations to do the same.

5.6 Religion or belief

We will:

- ensure that employees' religion or beliefs and related observances are respected and accommodated wherever possible and
- respect people's beliefs where the expression of those beliefs does not impinge on the legitimate rights of others.

5.7 Pregnancy or maternity

We will:

- ensure that people are treated with respect and dignity during pregnancy or maternity leave
- challenge discriminatory assumptions about pregnancy or maternity and
- ensure that no individual is disadvantaged during pregnancy or maternity leave and that we take account of the needs of our employees' during pregnancy or maternity leave.

5.8 **Marriage or civil partnership**

We will:

- ensure that people are treated with respect and dignity regardless of marriage or civil partnership status
- challenge discriminatory assumptions about the marriage or civil partnership of our employees and
- ensure that no individual is disadvantaged as a result of their marriage or civil partnership status.

5.9 **Part time and fixed term work**

Part time and fixed term staff should be treated the same as comparable full time or permanent staff and enjoy no less favourable terms and conditions (on a pro-rata basis where appropriate), unless different treatment is justified.

5.10 **Equal pay**

We will ensure that all employees have the right to the same contractual pay and benefits for carrying out the same work, work rated as equivalent work or work of equal value.

6 **Key Concepts of Discrimination Legislation (Types of Discrimination)**

Under the Equality Act 2010, protection from unlawful discrimination is provided to the following nine protected characteristics: age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion and belief, sex, and sexual orientation.

Lifeworks urges its staff and volunteers to be aware of the less obvious types of discrimination which result from general assumptions and preconceptions about the capabilities, interests and characteristics of individuals or groups of individuals.

6.1 **Direct Discrimination**

Direct Discrimination occurs when an individual is dealt with less favourably than another because of a protected characteristic.

6.2 **Indirect Discrimination**

Indirect Discrimination means applying a provision, criterion or practice which applies to everyone in the workplace, but in reality, disadvantages or has an adverse impact on certain groups of people who share a protected characteristic. However, indirect discrimination can be objectively justified where it can be shown that the provision, criterion or practice was a proportionate means of achieving a legitimate aim.

6.3 **Harassment**

Harassment is unwanted conducted related to a protected characteristic which has the purpose or effect of violating a person's dignity; or creating an intimidating, hostile, degrading, humiliating or offensive environment. It does not matter whether or not this effect was intended by the person responsible for the conduct.

6.4 **Victimisation**

Victimisation occurs when an individual is treated less favourably because they have made or supported a discrimination complaint under the Equality Act 2010, or they are suspected of doing so.

6.5 Associative Discrimination

Associative Discrimination is where an individual is dealt with less favourably for being associated with another person who has a protected characteristic.

6.6 Perceptive Discrimination

Perceptive Discrimination is where an individual is dealt with less favourably based on a perception that they have a particular protected characteristic when they do not in fact have that protected characteristic.

6.7 Occupational Requirement

Occupational Requirement is where the law recognises that there will be occasions when it is necessary to restrict certain jobs to certain categories or groups of people. This is rare and an employer would have to demonstrate that they have researched the requirement thoroughly before setting it.

6.8 Failure to make Reasonable Adjustments

Failure to make Reasonable Adjustments is where a physical feature or a provision or practice or measure puts a person with a disability at a substantial disadvantage compared with an individual who is not, and the organisation has failed to make reasonable adjustments to enable the person with a disability to overcome the disadvantage.

7 The voluntary reporting framework

Lifeworks are committed to reporting data regarding individuals within the Charity who consider themselves to be disabled as part of the Disability Confident accreditation.

8 Learning & Development

The organisation will provide regular training to all existing and new staff to help them understand their rights and responsibilities under the Equality, diversity, inclusion & equity policy.

9 Monitoring Compliance

The Head of People & Culture has particular responsibility for implementing and monitoring the policy and, as part of this process, all HR policies and procedures are administered with the objective of promoting equality of opportunity and eliminating unfair or unlawful discrimination.

Executive approval is subject to the understanding that the policy author/owner has followed the organisation process for policy ratification.